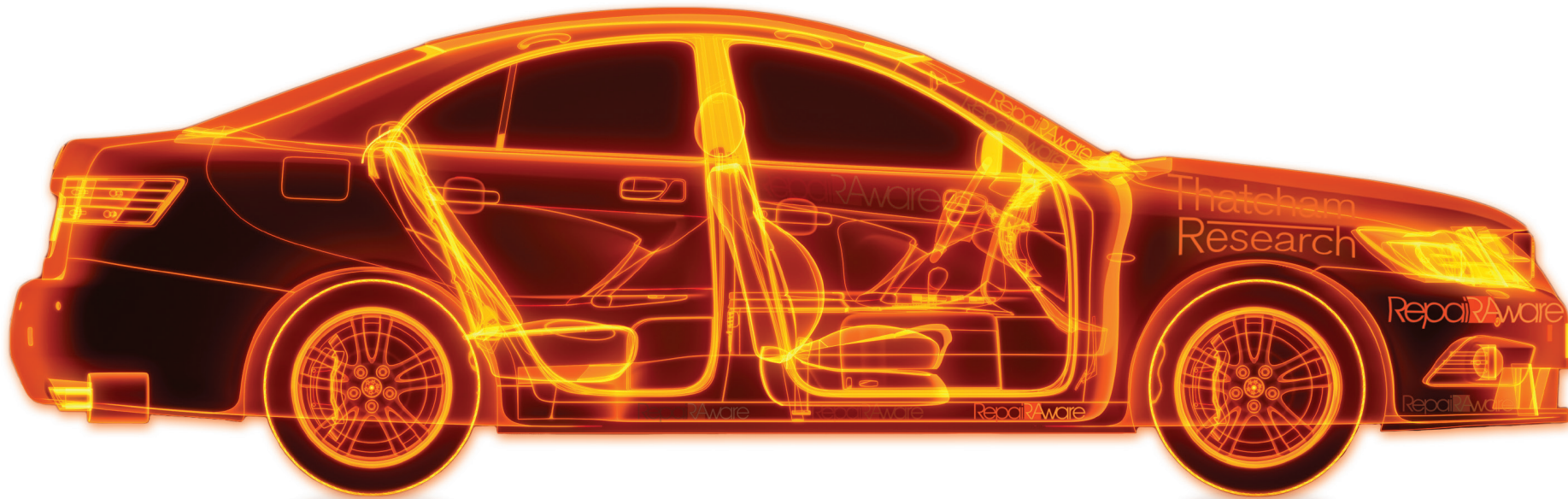


Steer clear of costly pitfalls and make rework a thing of the past: Thatcham's Repair Aware insights help protect your profits.



TO FIND OUT MORE CALL OUR CUSTOMER SERVICE TEAM ON:

1 300 769 348

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GIVE YOUR BODYSHOP THE EDGE

Repairing modern vehicles is becoming increasingly complex and many published methods – which are often derived from production-focused drawings – do not fully address the practical challenges of accident repair.

What's more, if you rely on information from multiple sources, you can be left grappling with a mix of different methods in an awkward array of different formats.

The result is an increased risk of rework, supplementary estimates and delays caused by backordered parts – all of which can play havoc with your productivity and chip away at your profit margins.

Fortunately, this need not be the case.

Thatcham's unrivalled investment in technology and expertise has helped us develop optimised repair methods that are more relevant, more reliable and more extensive than any you'll find elsewhere. Our methods also include new **'Repair Aware'** insights to help you get repair work right first time, more of the time, benefitting your bottom line **and** boosting your reputation as a quality repairer.

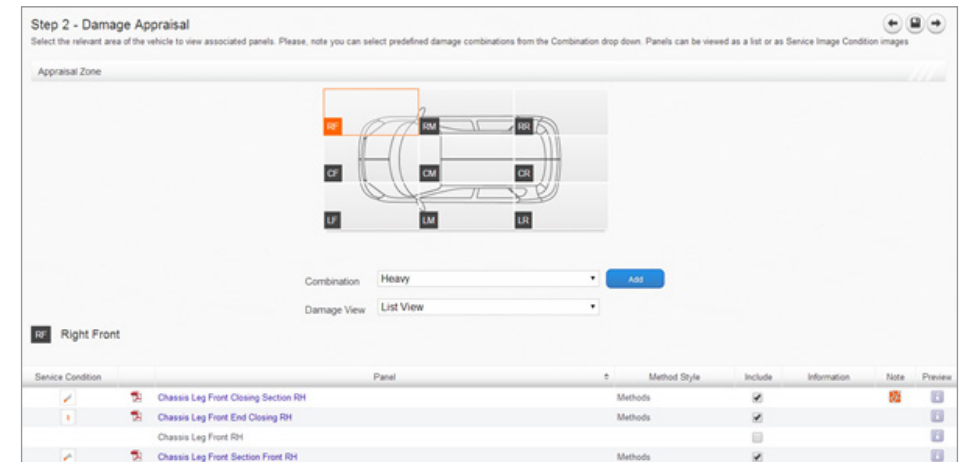


SAY GOODBYE TO THE GUESSWORK
OF PRODUCTION-FOCUSED METHODS:

*Thatcham's methods are more relevant
and reliable.*

Our methods directly relate to accident repair.

The skilled engineers at our state-of-the-art Repair Technology Centre dismantle and reassemble vehicles first-hand, enabling them to develop clear, practical step-by-step instructions specific to each repair process. Where appropriate, our repair processes are also shared with the vehicle manufacturer.




FORGET THE FUSS OF MULTIPLE APPROACHES AND FORMATS:

Thatcham's methods cover more vehicles, more clearly.

Our methods provide unrivalled coverage of all popular models – and do so in one format that uses common names and common descriptions throughout.

Selected Vehicle



Manufacturer:	Toyota
Model:	Camry (Aus)
Mark:	2006 - 2011
Vehicle Base:	4 Door Saloon
Trim:	CV40 Altise Petrol 2.4i 165bhp Automatic 2006 (TO2995)

Thatcham times data is based on the following vehicle:
Toyota Camry (Aus) 2006 - 2011 4 Door Saloon CV40 Altise Petrol 2.4i 165bhp Automatic 2006 (TO2995)

The vehicle has the following notes against panels:

50 panels with 'Repair Aware - Avoid Additional Cost and Effort by using these Exclusive Methods' elements

STEER CLEAR OF COSTLY PITFALLS AND MAKE REWORK A THING OF THE PAST:

Thatcham's 'Repair Aware' insights help protect your profits.

Our repair methods include unique **'Repair Aware'** insights: invaluable insider advice that gives you the heads-up on topics such as:

- **Avoiding common-but-costly damage and breakages by using smart-but-simple techniques that few people are aware of.**

Holden Commodore estate

For example: When removing the boot side trim to replace the rear quarter glass or quarter panel on the Holden Commodore estate it is possible to damage the boot side trim if you remove the items in the incorrect order. We have produced a sequential strip route which will prevent damage to the boot side trim and the boot side trim insulation. Following this method prevents damage and avoids expensive replacement costs.

- **Avoiding delays by pre-ordering parts you wouldn't know you needed.**

Toyota Camry

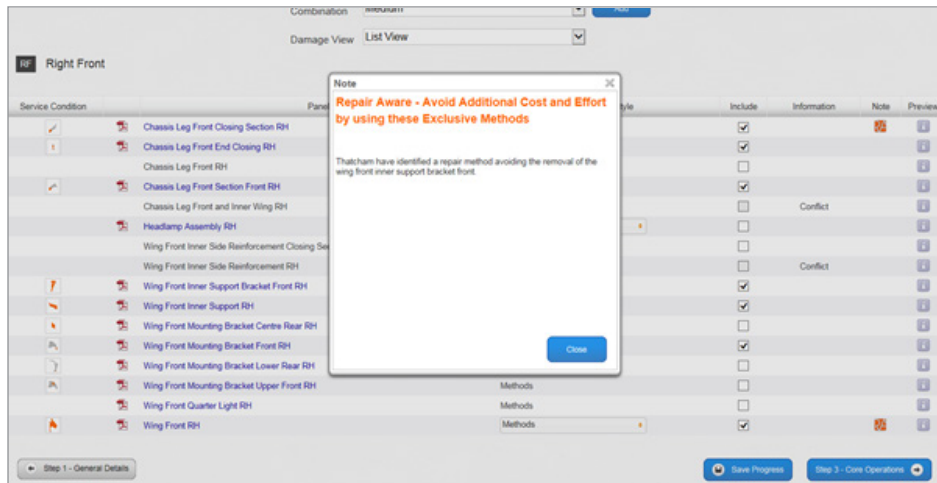
For example: When replacing the door on the Toyota Camry we've identified that the vinyl finisher will need to be renewed as it will be damaged during removal. Ordering this part in advance will improve work flow, reduce key to key time and avoid unnecessary delays.



- **Avoiding additional costs and effort by using these exclusive methods.**

Mitsubishi Lancer

For example: The rear quarter panel replacement on the Mitsubishi Lancer includes the rear lamp panel and lower extension. We have developed a method that considers the quarter panel damaged from a side impact, providing additional minimal-intrusion methods that enable partial replacement, whilst retaining the vehicles original integrity.



GAIN EXCLUSIVE ACCESS TO
THATCHAM'S METHODS WITH
ESCRIBE.

Exclusively for You, from Thatcham

In the last 45 years, Thatcham have been at the forefront of repair methods research providing exclusive methods for repair that are not available anywhere else, saving our customers money and time, whilst allowing you to provide a safe and quality assured service to your customer.

eScribe also lets you check repair times and gives you the benefit of regular technical news and industry insights.

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